9M
9MOUNTAINS

IT SOLUTIONS

A TRUSTED PARTNER FOR YOUR CHARITY'S TECH NEEDS

4TH MOUNTAIN

CONTENTS

Click on the page number to be taken to that page.

4TH MOUNTAIN

WHY IT DESERVES A PLACE IN EVERY CHARITY'S BUDGET

Charities rightly prioritise their mission, but this can lead to underinvestment in IT—leaving them vulnerable to cyberattacks, inefficiencies, and reputational risk. As your charity grows, so do the challenges of managing data, protecting sensitive information, and staying compliant with data laws.

LET 9M LEAD THE WAY WITH PROVEN IT EXPERTISE

Recent reports reveal key challenges for charities:
- Nearly a third faced a cyberattack last year.
- Data breaches have led to heavy fines and lost donor trust.
- Poorly managed IT causes inefficiencies, missed opportunities, and makes it harder to keep up in a digital-first world.

At 9 Mountains, we understand charities' unique needs. IT isn't secondary—it's key to your mission. Whether securing donor data, streamlining operations, or future-proofing systems, we're here to help.

OUR PRINCIPLES: THE FOUNDATION OF SUCCESS

EXPERTISE THAT MATTERS

We deliver expertise tailored to charities, so you can focus on your mission while we manage the tech—backed by specialists from a long-established IT firm.

ECONOMIES OF SCALE

We give you access to a full team of IT specialists at a fraction of the cost of hiring in-house. Cost-effective solutions with exceptional value.
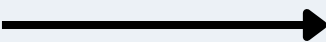
PAY AS YOU GO MODEL

You don't need costly contracts or full-time staff to manage your IT. We provide the expertise you need, only when you need it.

Our team goes beyond traditional services by analysing your existing challenges.

We provide tailored solutions to address them effectively.

4TH MOUNTAIN

PROACTIVE IT SUPPORT
AVOID UNEXPECTED BLOWOUTS WITH 9 MOUNTAINS

❌ Feeling flummoxed by IT issues?

❌ Stuck with a one-size-fits-all IT setup?

❌ Not sure what good IT should really cost?

✅ We speak your language. Our team explains every fix and decision in plain English — no jargon, no tech-splaining.

✅ We don't do generic. Our IT solutions are tailored to your charity's size, budget, and team — no over-engineered systems.

✅ We help you understand what's right for your charity — and then deliver it. No inflated retainers. No unnecessary add-ons.

WITH 9M, YOUR IT HEADACHES ARE HANDLED.

Every charity is different. That's why we start by understanding how your team works and what tech challenges you face. From there, we build a support system that fits — remote monitoring, emergency support, security updates — whatever you need to keep things running smoothly.

4TH MOUNTAIN

CYBERSECURITY
SAFEGUARD YOUR CHARITY WITH 9 MOUNTAINS

❌ Worried your systems aren't secure enough?

✅ We review your setup and put the right protections in place — including firewalls, VPNs, multi-factor login, and email filtering — to keep donor and beneficiary data safe.

❌ Your staff are your biggest cybersecurity risk?

✅ We help you build a security-first culture with simple policies, training, and processes your whole team can follow.

❌ Are you overpaying or under-protecting your charity?

✅ We help you get the right level of protection for your size, risk level, and budget.

LET 9M BE YOUR SHIELD AGAINST CYBER THREATS

Protecting Your Charity Starts with Knowing Where You're Exposed. Phishing, ransomware, and human error are constant threats. That's why we begin by identifying where your charity is most at risk — then help you put the right systems and support in place to stay protected.

4TH MOUNTAIN

CLOUD SERVICES & BACKUPS
SECURE YOUR CHARITY'S DATA WITH 9 MOUNTAINS

Issues with Data Security and Privacy Risks?

We can implement strong encryption, access controls, and compliance-focused configurations to keep cloud data secure.

Drained by hidden Costs and Storage Limitations?

We help optimise cloud usage and selects cost-effective plans tailored to your charity's actual needs.

Facing unreliable or Infrequent Backups?

We ensure automated, regular backups with monitoring and alerts to guarantee data is consistently protected.

LET 9M HANDLE YOUR BACKUPS AND SECURE STORAGE

9 Mountains offers secure, scalable backup solutions designed to protect sensitive donor and beneficiary data from loss, theft, or accidental deletion, ensuring your charity stays compliant and resilient. With cloud-based tools, your team can collaborate seamlessly and work remotely with confidence, maintaining productivity and connection from anywhere.

4TH MOUNTAIN

CRM SYSTEMS FOR CHARITIES
GET BESPOKE SYSTEMS WITH 9 MOUNTAINS

❌ Not sure which CRM system is right for your charity?

✅ We help you cut through the noise, choose the right platform, configure it properly, and train your team so it actually gets used.
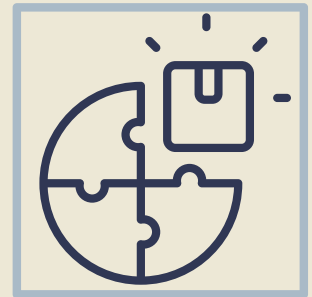
❌ Unused goldmine of data?

✅ We turn your CRM into a strategic asset — improving how you engage supporters, reach beneficiaries, and make decisions.

❌ Poor Integration with Other Tools?

✅ We configures CRMs to seamlessly integrate with your charity's existing systems for smooth data flow and efficiency.

TRUST 9M TO HELP YOU GET MORE FROM YOUR CRM

We design CRM systems that support your whole organisation — from managing donors and grants to coordinating volunteers and delivering services. We tailor them to your workflows so your team actually uses them — not just files them away.

4TH MOUNTAIN

MAXIMISING FREE IT RESOURCES
GET ALL THE BENEFITS WITH 9 MOUNTAINS

❌ Missing out on free and discounted tech for charities?

❌ New tools not syncing with your existing systems?

❌ Worried your tech will expire the minute it's installed?

✅ From Microsoft and Google to antivirus and comms tools, we help you tap into what's available — without the hassle of finding it all yourself.
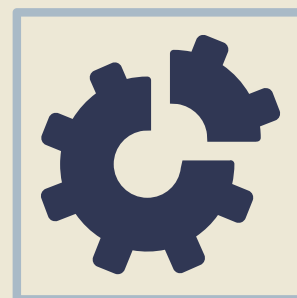
✅ We make sure the tools you add work seamlessly with what you already use — no more duplicated work or lost data.

✅ We help keep everything up to date — so your tools stay relevant, safe, and useful over time.

9M WILL ENSURE YOU DO NOT MISS OUT ON WHAT YOUR CHARITY'S ALREADY ENTITLED TO

There's a world of free and discounted software out there for charities — but it's easy to miss or set up badly. We help you identify what's worth using, get it working properly, and make sure it actually helps your team day to day.

4TH MOUNTAIN

STRATEGIC IT CONSULTANCY
BUILD THE SYSTEM YOUR CHARITY DESERVES WITH 9 MOUNTAINS

❌ Lack of Long-Term IT Planning?

❌ Limited Understanding of Tech Opportunities?

❌ Budget Constraints?

✅ We provide tailored IT roadmaps to align technology with your mission and growth goals.

✅ We offer expert insights to help you identify and implement impactful tech solutions.

✅ We deliver cost-effective, charity-focused IT advice that maximises value within your budget.

LET 9M'S EXPERTS LEAD THE WAY

9M provides expert advice to ensure your IT systems align with your charity's mission and long-term goals. Our practical, cost-effective recommendations are designed to help you maximise impact, streamline operations, and make the most of your available resources.

4TH MOUNTAIN

HOW TO WORK WITH US
YOUR JOURNEY TO THE SUMMIT CONTINUES HERE

FINALLY, EXPERT HELP THAT FITS THE WAY WE WORK

"Working with 9 Mountains has been a turning point for us. They understood our challenges and gave us the direction we needed. With expert support in marketing, fundraising, strategy, and operations, we've gained clarity, confidence, and real momentum. We're moving forward with more focus, confidence, and a sense that we're building something sustainable."

— Jo Early, CEO, SAMM National

LET'S CLIMB THIS MOUNTAIN TOGETHER

Whether you're starting out or ready to grow, 9 Mountains helps you build a smart, sustainable IT strategy tailored to your ambition. Book a session to explore your challenges, and we'll connect you with the right experts. We know the climb is tough—but the view from the top is worth it. Together, we'll map the best route to reach your peak goals.

CONTACT

Get in touch to book your free appointment and take the first step toward elevating your charity to new heights.

📞 08000 208 4749   ✉ info@9mountains.co.uk

To explore more ways 9 Mountains can support your charity, including our full range of services and other mountains, visit our website.

🌐 www.9mountains.co.uk

| SERVICE DELIVERY | FINANCE | FUNDRAISING | IT | MARKETING | LEGAL | HR | STRATEGIC PLANNING |